i-World Networks

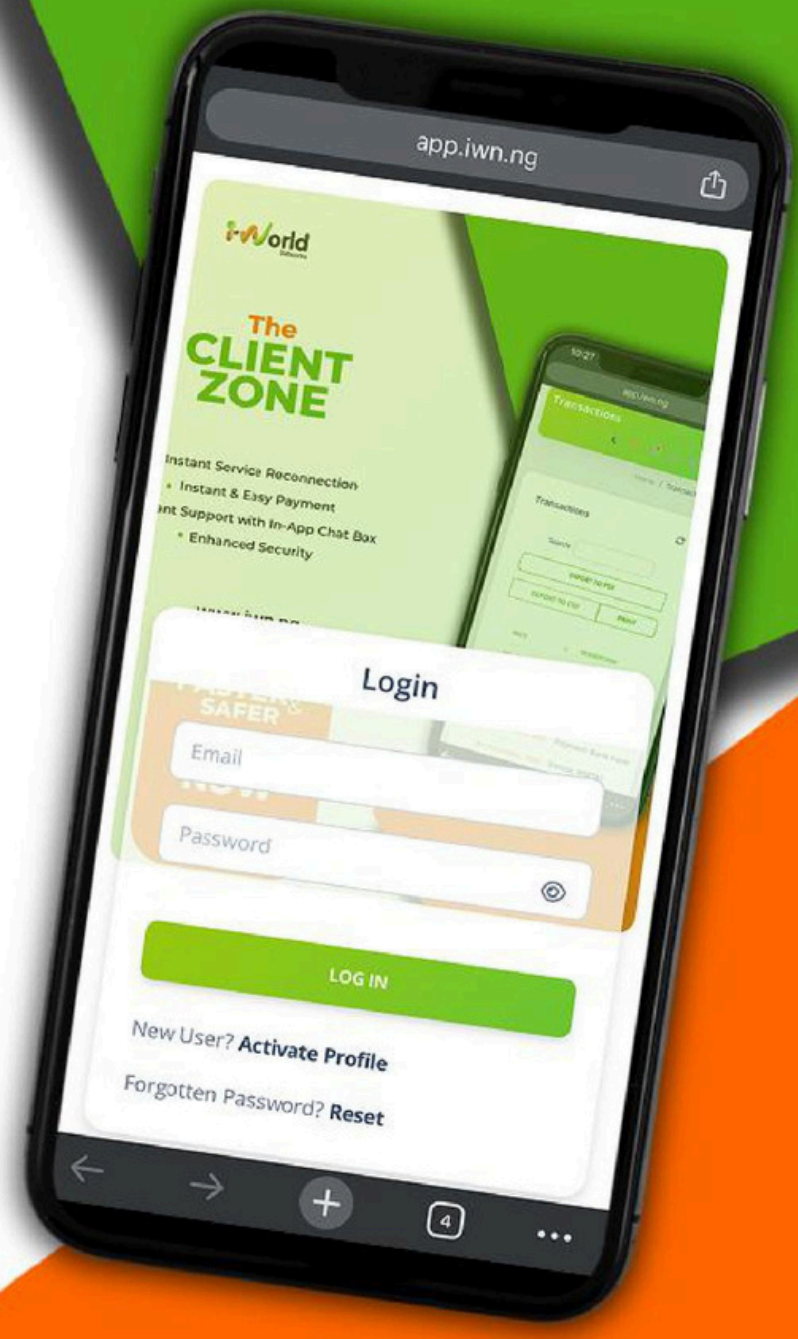
The CLIENT ZONE

- Instant Service Reconnection
- Instant & Easy Payment
- Instant Support with In-App Chat Box
- Enhanced Security

www.iwn.ng

FASTER & SAFER

START NOW

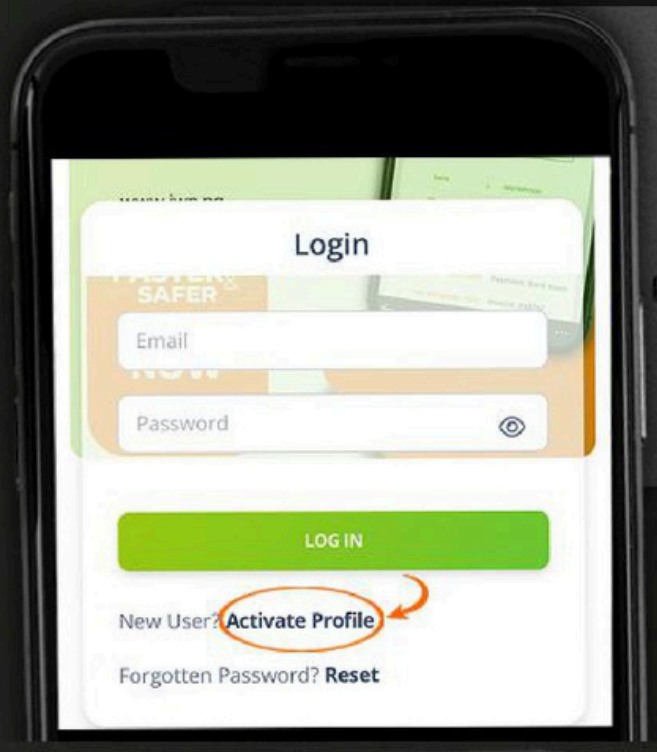


How to Login to Your Client Zone

Navigate to www.iwn.ng. From the Menu Icon, click Client Zone. Or simply click on the Client Zone widget on the Homepage

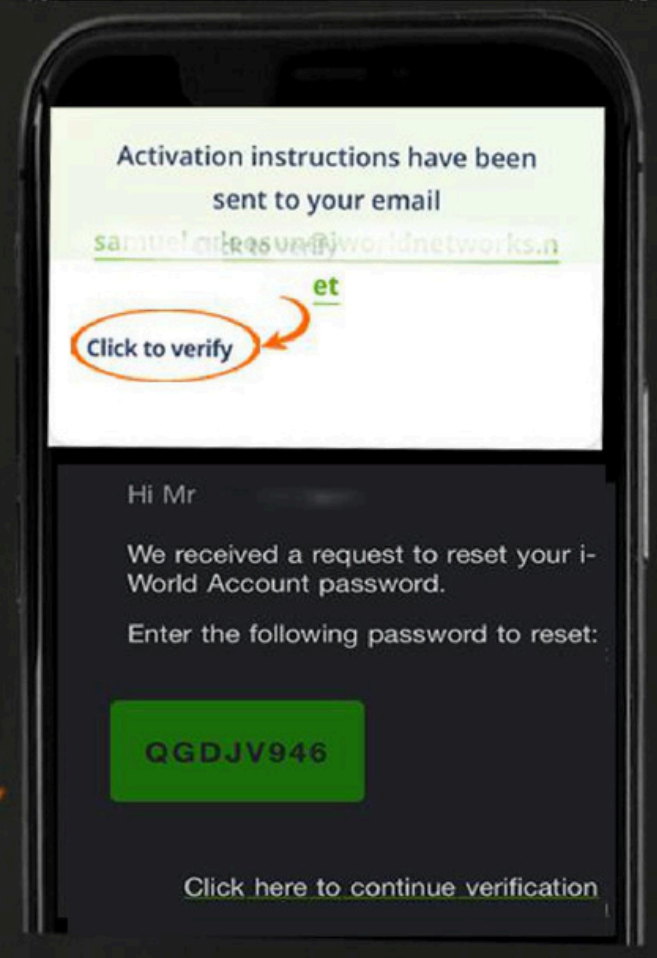
How to Activate Your Profile Account

On the client zone homepage, select "Activate Profile."



Enter the email address associated with your IWN internet account. This is the same email where you receive your invoices.

An OTP, or one-time password, has been sent to your email inbox. Please check your email now.

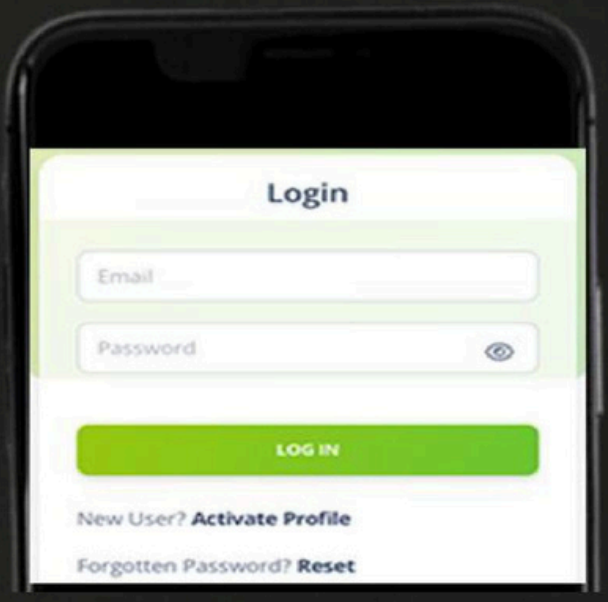


Click "Verify," then enter your email address and the OTP you received. Here's what the email containing your OTP will look like.

How to Secure password for your IWN Client Zone account

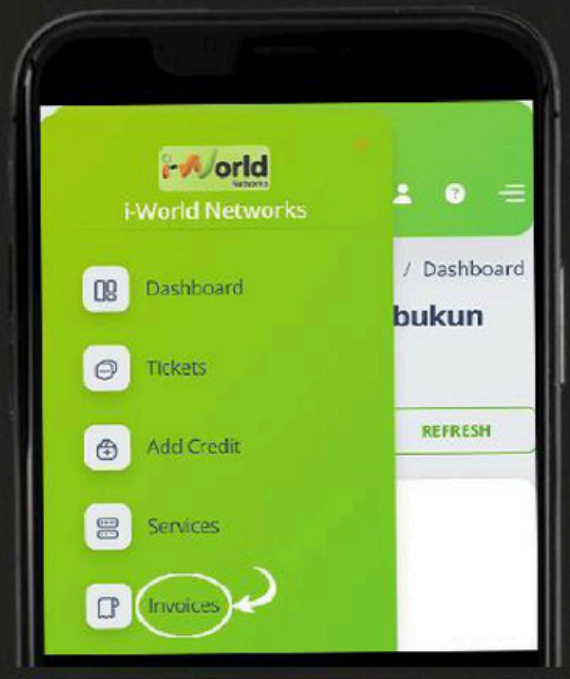
Next, create a secure password for your IWN Client Zone account. Make sure it is 12 characters that includecapital letter, number, and a special character

Now, log in using your email and the password you just created. Congratulations! You're now logged into your IWN Client Zone account.

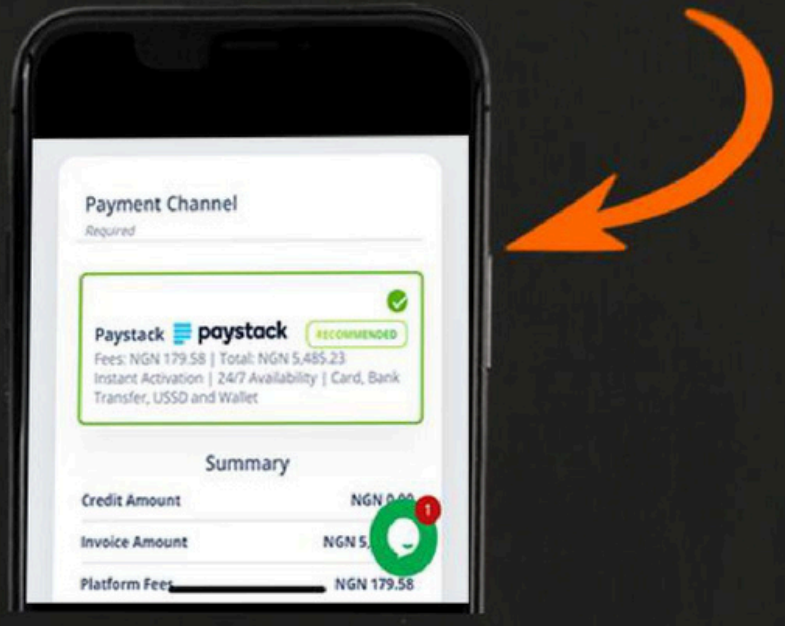


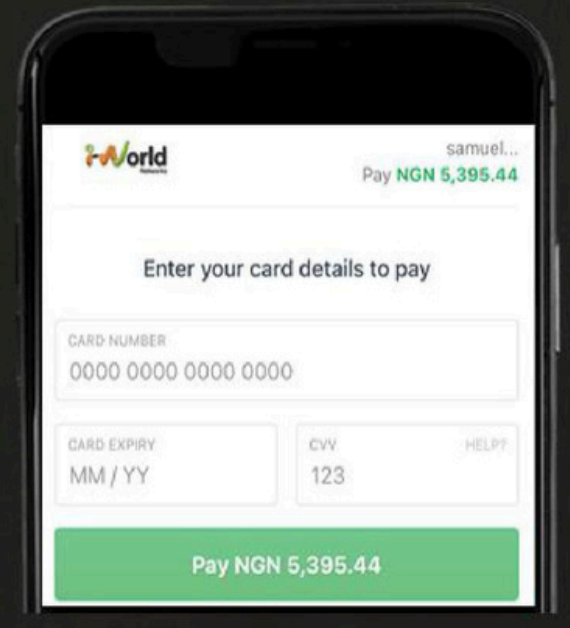
How to Pay Invoices

To make a payment, navigate to your dashboard or directly to the invoice you wish to pay. You'll see the option to pay via bank transfer or credit card.



To pay via bank transfer, select the bank transfer option.





Simply enter your card details and follow the on-screen prompts.